



I, the owner / agent of the registered animal give my consent for physiotherapy assessment and appropriate treatment for the named animal, which I understand may include electrotherapies and hydrotherapy. I have read and accept the terms and conditions of treatment printed below

SIGNED: \_\_\_\_\_ DATE: \_\_\_\_\_

**Text message reminders:** We offer a text reminder service for your appointments here at Bach Canine Rehab.

Please tick this box if you would like to receive appointment reminder text messages.

### Therapy Terms and Conditions

At Bach Canine Rehab our therapists strive for excellence in animal handling and welfare. Our animal patient's comfort and safety is our utmost priority.

All clients must read the Terms and Conditions, listed below, and sign above to confirm their acceptance of the below.

We ask that you keep us informed of any developments or changes in your animal's behaviour or condition, including recent veterinary appointments and changes in medication. This is so that we can tailor our treatment to suit your animal.

As registered veterinary physiotherapists and hydrotherapists we only work under veterinary referral.

By signing our Terms and Conditions, you are agreeing to the following statement:

I understand that the therapists at Bach Canine Rehab are fully qualified, fully insured veterinary physiotherapists and hydrotherapists and members of IRVAP and CHA. I understand that all therapy is undertaken at my own risk. I understand that therapists will make decisions in regards to my animal's welfare based on their professional judgement as they see fit.

Please ensure your animal has not been fed 2 hours prior to an appointment, and has had the opportunity to toilet. Please be aware that there may be a full fee levied if a dog should defecate in the pool, to cover cancellation of subsequent appointments.

If your animal falls ill in our care, we may call a vet. All treatment costs to be paid by the owner.

Payment must be made at the end of each session; unfortunately we are unable to offer credit.

We may charge a 50% cancellation fee if an appointment is cancelled with less than 24 hours' notice. As we run a waiting list, in the event of a no show the full appointment fee will be charged.