



BCR Privacy Policy

The personal data we collect about you and your pet may include:

- Your name, address, email and contact numbers
- Name, sex, age, breed of your pet
- Clinical records of your pet as held by your vet/s. We will ask your permission before obtaining your animal's clinical records from your vet/s

Your contact details will only be used in relation to your pet's treatment with us and will not be passed on to any third parties without your express permission in advance.

The information we hold on your pet will be used as a record of your pet's treatment with us, and any changes that might have occurred in your pet's health, well-being or performance. This information will only be shared with you, your pet's vet/s or other professionals relating to the care and treatment of your animal and with your permission.

We store data securely for 7 years, after which it is disposed of confidentially.

You may ask to have access to the records we hold on you and your pet, and also have the right to ask for it to be erased.